

HOMEOWNER'S SURVEY CONCERNS

<p>Transparency to all financial decisions, community reach out, ability to communicate directly with board. .does not have to be their personal email but a Board email sans property manager</p> <p>Increase Owner participation , develop well defined policies & procedures,, ensure new Board members attend mandatory training hours and are aware of their legal / moral responsibilities.to Board and homeowners</p>	<ol style="list-style-type: none"> 1. When money is assessed from every owner ALL units should receive equal benefit - radcliffe ct landscaping is pitiful 2. Signage "no outlet" STILL needed radcliffe ct etc to deter vehicles from racing toward end units only to turn around in personal driveways to exit out only entry/exit way 3. Any posted communication at pool gate etc should be professionally written on Charleston Ct or Harbor Mgmt letterhead not hand scribbled on plain paper
<p>Communications and transparency in financials</p>	<p>Landscaping New blood on board Transparency</p>
<p>Regular BOD meetings with relevant information and complete meeting minutes. It is my understanding and experience that current. BOD doesn't believe they should inform homeowners of their actions. The fact there are not regular meetings sends that message.</p>	<p>Let the kids play basketball outside without having to carry the basket back and forth to the garage. That's ridiculous</p>
<p>Landscaping and upkeep...</p>	<p>Continue improving landscaping, review current restriction re low-e glass windows</p>
<p>New board, monthly financial reports to email, review of vendors hired</p>	<p>New landscaping and grass and sprinkling systems more financial translucency and responsibility.</p>
<p>Transparency, lower the costs of the monthly dues and stop spending on useless issues (extra landscaping or repairing the pool over and over again).</p>	<p>Attention to landscaping- many places where grass needs replacing etc. Would like to have the option of not having cable and internet included as we have seen lower prices elsewhere..</p>
<p>Eliminate and reduce debt. Improve landscaping</p>	<p>New board, more transparency with finances, landscaping improvements</p>
<p>Landscaping, financial visibility, more updates</p>	<p>Open to new ideas, transparency, and better at building the community</p>
<p>Calendar subscription for meetings - more advanced time in planning for meetings - flexibility to remove included parts of HOA such as cable subscription in order to reduce cost</p> <p>The boards role is to represent the composition of the community rather than impose your personal feelings upon us... We appreciate your time, but I am concerned about this downward trend we are experiencing... I sense that many on this board are reluctant to step down...</p>	<p>Please focus on the significant and meaningful issues... Not on trivial matters that seem to consistently attract attention and prompt quick responses... For instance: residents speeding through the roads leading to the garages and back doors... Eventually, someone or a pet, or both, may be harmed by these resident drivers hurrying to reach their drive instead of asking families to remove a child's swing from a tree on their property that is nearly invisible to those passing by...</p>

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Landscaping (Ashley Court)	I need to be more involved
pay more attention to expenses. give us more info on people who want to be on the board.	I never heard of anyone from the board at all. So I have no idea who they are. In my humble opinion they're doing whatever they want in order to keep control of the community.
Communication from the board	stop with threatening letters be polite, most people will understand if there is a concern
The other day I met a guy that was taking pictures next to my home. He told me he was about to send a new proposal for landscaping. I told him that I thought that we didn't need that at all. He mentioned Ms Mindy Ramirez to be aware of what was going on. I have not idea how all of that finally ended or if they're still thinking about it but is was clear that a decision like that would increase our monthly dues. When I mentioned my concerns about the money he just said "somebody has to pay for it".	As a homeowner and parent in the community, I'd like to suggest a few areas the HOA could improve next year. First, I believe dues should be lowered or at least better explained. It's hard to justify the rising costs when we are not seeing meaningful upgrades. I'd also appreciate a shift in enforcement priorities; instead of worrying about things like the color of someone's light bulb, we should focus on real issues like people throwing cigarette butts throughout the property, which affects everyone's quality of life.
Pool area, add a playground area	Landscaping, Roof loan
Landscaping, landscaping, landscaping	! Pay down debt and listen to homeowners
Landscaping continues to be a major concern. The crew has damaged several of our plants, including a solar glass light placed in our planter, frequently blows dirt and leaves all over our cars, and recently sprayed pesticides in front of our garage door while our young child was playing barefoot in the driveway. Finally, speeding through the courts has become dangerous. We regularly see cars zipping through well over a safe limit, and with small children around, this is an accident waiting to happen. I hope the board will take these concerns seriously and consider a more balanced, safety focused approach in the year ahead.	Pay down debt, fully fund the expenses that should be on the budget such as mulch, and new sod Lower Cost Quorem for Elections. New Blood on t the Board. Stop with the fricking leaf blowers- better ways to use the money. DIFFERENT lawn company, better management of funds, proper upkeep of outside of buildings